

**HOUSING AUTHORITY OF THE CITY OF CHARLESTON
550 MEETING STREET, CHARLESTON, SC 29403**

**ADDENDUM NO. 1
DATED: JUNE 5, 2024**

JOB NAME: RFQ FOR IMPLEMENTATION AND DESKTOP ROLLOUT SERVICES FOR AZURE/M365
JOB NO.: 240601

1. CHANGE OF SUBMISSION DUE DATE:

DELETE:

Qualifications for this project will be accepted until 4:00 p.m. (EST) on June 6, 2024. To ensure a smooth submission process, please note that submissions will be automatically electronically stamped with the receipt date and time. After this deadline, no other qualifications or modifications to previously submitted qualification packages will be accepted. Please send one electronic copy of the qualification package to pwaring@chacity.org.

ADD:

Qualifications for this project will be accepted until 4:00 p.m. (EST) on June 13, 2024. To ensure a smooth submission process, please note that submissions will be automatically electronically stamped with the receipt date and time. After this deadline, no other qualifications or modifications to previously submitted qualification packages will be accepted. Please send one electronic copy of the qualification package to pwaring@chacity.org.

2. ANSWERS TO QUESTIONS:

Target Environment (Where everything is migrating to):	Notes
Is this an existing or greenfield environment?	The domain is setup but not linked.
Will this environment include on-premises active directory? (or cloud-only identities)	It can, depending on proposal, but does not have to.
Will this environment sync identities with on-premises AD to Microsoft 365 via Azure AD Connect? Is this in Place today?	It can, depending on proposal, but does not have to. Sync is not in place today
Total Number of Users in the organization? Please break down user count by location and specify if they are currently in an Office 365 tenant for that location.	No current tenants - 110 total users and 118 machines (Site 1 - 51, Site 2 - 35, Site 3 - 10, Site 4 - 7, Site 5 - 9, Site 6 – 6)
Total number of physical locations / countries / regions? List in the notes	All locations in Charleston, SC, USA, six total sites, though Site 1, 2, and 4 are within 200m of each other.
What Features will be enabled in the Target Office 365 Tenant environment? For all users / locations?	Notes
<input type="checkbox"/> Office Pro Plus	No
<input type="checkbox"/> Exchange Online	Yes

<input type="checkbox"/> Microsoft Teams (Describe)	Yes - Non Phone related items
<input type="checkbox"/> Microsoft Teams Phone System (Describe)	No - but prepped to move to in 12-24 months
<input type="checkbox"/> Intune / Autopilot	Yes - used to deploy new desktops
<input type="checkbox"/> Mobile Device Management?	Not sure - depends on proposal
<input type="checkbox"/> SharePoint Online File store	Yes
<input type="checkbox"/> SharePoint Online Intranet, Workflows, Custom programming, etc. (Describe)	Not sure - depends on proposal
<input type="checkbox"/> OneDrive for Business	Yes
<input type="checkbox"/> Yammer	Possibly, if it has functionality different from Teams
<input type="checkbox"/> Flow (Describe)	Not sure - depends on proposal
<input type="checkbox"/> PowerApps (Describe)	Not sure - depends on proposal
<input type="checkbox"/> PowerBI (Describe)	Not sure - depends on proposal
<input type="checkbox"/> Microsoft Defender for Office 365 (Describe)	Yes - Business Premium Version
<input type="checkbox"/> Microsoft Defender for Endpoints (Describe)	Yes - Business Premium Version
<input type="checkbox"/> Zero Trust Workplace?	Not sure - depends on proposal
<input type="checkbox"/> Passwordless Authentication?	Not sure - depends on proposal
<input type="checkbox"/> Single Sign On (Supporting what cloud-based solutions?) On-premises too?	Yes
<input type="checkbox"/> Self-Service Password Reset / Account Unlock	Yes
<input type="checkbox"/> 3rd-party backp solution	Not sure - depends on proposal
<input type="checkbox"/> 3rd-party mail hygiene solution	Not sure - depends on proposal
<input type="checkbox"/> Azure AD / Entra additional offerings (MFA, SSO, SSPR, SSAU, Conditional Access, etc.)	Yes
<input type="checkbox"/> Purview / DLP / Azure Information Protection	Not sure - depends on proposal
<input type="checkbox"/> Microsoft 365 Cloud app security	Not sure - depends on proposal
<input type="checkbox"/> Compliance features with purview, eDiscovery	Not sure - depends on proposal
<input type="checkbox"/> Other	Unknown
Do you have any compliance / regulatory requirements?	Yes, we are a pseudo government entity with many security requirements from HUD
What licenses will be assigned to the users?	Business Premium

Source environment information (please rename this tab with the location name)	Notes
Name for this location / environment (copy and paste this tab for additional locations)	Site 1 and all other sites
Are identities currently being synced via Azure AD Connect?	No
Total number of users in this location / environment	110 total users and 118 machines (Site 1 - 51, Site 2 - 35, Site 3 - 10, Site 4 - 7, Site 5 - 9, Site 6 - 6) - Server environment is only at site 1. All other sites only have machines.
Notes	
If on-premises Active Directory in place today (or planned):	please provide as much detail as possible about items that will be migrated to Office 365

Domain and Forest Functional Levels	2016
List number of relevant Windows servers, their locations, versions, and their roles in AD	Three Server Configuration
Current Replication Health	
Are there existing Forest or Domain Trusts?	No
Is ADFS in place? Supporting what services?	No
Exchange Server Version (describe Exchange environment in detail)	2016
Exchange Schema Version	Current
Sharepoint Server Version (describe SharePoint environment in detail)	None
Forest/Domain Trust Output	N/A
Azure AD SourceAnchor	None
Azure AD Connect in place? Pass-Through authentication only?	None
File Servers	Will be explained at discovery session once vendor is chosen
Central storage drives (List number of mapped drives, total file store for these drives)	Will be explained at discovery session once vendor is chosen
User Mapped drives (List number of mapped drives, total file store for these drives)	Will be explained at discovery session once vendor is chosen
Are all servers and desktops Domain Joined?	Yes
Are any Server VM hosted in Azure / AWS / etc? If so, please describe existing solutions	No
Will any servers be migrated? If so, will this be a customer task or Softchoice?	No – though exchange will be migrated to Exchange online and active directory will be migrated to Azure/Entra
Are all desktops Hybrid Azure AD Joined?	N/A
Will desktops be Intune managed?	Yes
Will Mobile devices be Intune managed?	No
Are all Desktops Windows 10 / 11 devices?	Yes
Is Desktop migration part of the services required? Other options: Self-migration of desktops, Rollout of new devices for new domain	Vendor is expected to create a plan for the rollout of new devices utilizing existing IT staff with possible temporary supplemental staff for physical rollout at sites.
Notes	
Which on-premises workloads are being migrated or moved to Office 365?	
Active Directory / Forest / Domain / Domain Controllers	Yes
Desktops? Azure AD Joined? Intune Managed? (outline number of each type of desktop)	Yes
Exchange? Version	Yes
SharePoint? Version	No current sharepoint implementation
File Servers (Centralized)	Yes
File Servers (Mapped drive user shares)	Yes

Skype for Business (or other collaboration tool)	No current implementation - Teams would be implemented
Other Servers	Will be explained at discovery session once vendor is chosen
Phone System	Teams prepped for move in 12-24 months
Conferencing solution	Teams
Servers / Services to be migrated to Azure (Servers, SQL, Applications, DNS, etc)	DNS
Other	

ALL OTHER INFORMATION REMAINS THE SAME
END OF ADDENDUM NO. 1